

CORONAVIRUS UPDATE

MARCH 20th, 2020

Hello lovely and wonderful customers, allies and friends!

According to the French President, “we are at war”
...though he did, of course - say it in French (“nous sommes en guerre.”)

We’re not going to go on and on about the Coronavirus situation as we’re pretty sure everyone’s at least roughly up to date on the unfolding drama at hand.

That being said, here’s what you need to know about our response:

WE’RE STILL WORKING!

We are continuing to service the needs of our customers, and are taking on new work. In this regard, business is as usual, and will continue as such until further notice.

SAROX HQ IS CLOSED

As a precautionary measure to avoid future disruptions, **the Sarox team will be working from home until further notice.**

This is expected to have a minor operational effect so please do excuse us for any irregularities that may come while we adjust to this new arrangement.

SUSPENSION OF FACE-TO-FACE MEETINGS

All face-to-face meetings have been suspended until further notice.

Existing appointments are now scheduled to be conducted through your preference of teleconferencing – Skype/Regular Phone Call/Zoom/Google Meet.

If you have an appointment, we will reach out to you ASAP to confirm the most appropriate way forward.

DO YOU NEED HELP?

We are developing a range of free resources to assist our small business community when it comes to managing what is shaping up to be a very testing situation for us all. If you are concerned about your cash-flow at the moment (as most of us are!), we will be providing a resource of our top 10 “Dos and Don’ts” as soon as possible.

In the meantime, please refer to the following resources:

- [The Australian Government's Economic Response to Coronavirus | ATO](#)
- [Tasmanian Support & Stimulus Package](#)
- [News | Department of Health](#)
- [Business South](#)
- [Flourish Tasmania](#)

We understand this is a difficult time for a number of our customers, partners and close friends. You are all encouraged to seek our support in any way you need it – we’ll do everything we can to help.

Please feel free to give us a call, even if it’s just to touch base with where you’re at and bounce ideas around – we are always happy to throw our ideas into the mix.

We’ll continue to keep you updated as the situation progresses. In the meantime, stay safe, support local business and let us know if you find any hand sanitiser anywhere!

Kind regards,



The Sarox Team